

# Bradley A. Korn

## Summary of Qualifications

- Loyalty and Leadership. Worked for JCPenney for over 8 years in increasing positions of authority.
- Dependability. Received award for perfect attendance at JCPenney two years straight.
- Customer-orientation. Received award for raising overall level of customer service at JCPenney.
- Excellent writing skills. Received highest grades on writing projects. Samples available.
- Project execution. Created systems analysis and design project for newly formed cruise company. Project binder available for review.
- Application development. Created and documented dynamic, database-driven job search website using C# language and .NET framework. Site and documentation available for review.
- Willingness to assist. Assisted 15 students in completing dynamic web application projects, tutored several students in various subjects, and assisted many students in the understanding of the principles of information systems.

## Education

**Master of Sciences in Management Information Systems**, December 2005 (anticipated),  
University of Central Florida, Orlando, Florida

**Bachelor of Business Administration in Management Information Systems**, August 2004, Florida  
Atlantic University, Boca Raton, Florida, 3.7/4.0 Grade Point Average, Magna Cum Laude

**Associate of Arts in Management Information Systems**, August 2002, Broward Community  
College, Fort Lauderdale, Florida, 3.9/4.0 Grade Point Average, Highest Honors

## Academic Honors

- Beta Gamma Sigma Honors Society, April 2004, Top Ten Percent of Seniors in College of Business
- Phi Kappa Phi Honors Society, April 2004, Top Ten Percent of Seniors
- Golden Key International Honors Society, March 2004, Top Fifteen Percent of Seniors
- Dean's List, May 2003 and May 2004
- President's List, May and August 2002
- Phi Theta Kappa Honors Society, March 2000

## Work Experience

**Graduate Research Assistant**, University of Central Florida, Orlando, Florida, August 2004-Present.

- Assist students in understanding the principles of information systems, including types of information systems and the systems development life cycle.
- Evaluate student assignments on a timely basis.

**Basic Logic Associate**, JCPenney, Plantation, Florida, September 2003-July 2004.

- Maintained flow and integrity of basic inventory in Children's and Home Furnishings Divisions.
- Maintained and troubleshoot in-store computer systems.

**Teaching Assistant**, Florida Atlantic University, Boca Raton, Florida, September-December 2003.

- Assisted students in understanding concepts required in construction of dynamic web-based applications in .NET environment.
- Administered and maintained project servers.

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**Pricing Team Associate**, JCPenney, Plantation, Florida, January 2002-September 2003.

- Executed corporate marketing plan, including pricing and signing merchandise.
- Maintained and troubleshoot in-store computer systems.

**General Teller and Host**, Walt Disney World Resort, Orlando, Florida, May 2001-January 2002.

- Completed internship at quick service restaurant in Magic Kingdom Theme Park.
- Maintained and disbursed funds, determined long/short positions of cashiers, and supervised operation of restaurant.
- Prepared food and served guests as needed.

**Office Associate**, JCPenney, Plantation, Florida, April 2000-May 2001.

- Reconciled receipts and prepared deposits.
- Ordered supplies, processed bills, and maintained pricing accuracy.
- Assisted in completing daily sales audit and weekly payroll.
- Maintained and troubleshoot in-store computer systems.

**Senior Merchandising Assistant**, JCPenney, Plantation, Florida, May 1998-April 2000.

- Supervised associates in multiple departments and assisted in merchandising process.
- Carried out store opening and closing and assisted with staffing and customer relations.
- Received award for raising overall level of customer service throughout the store in 1999.

**Customer Service Supervisor**, JCPenney, Plantation, Florida, September 1997-May 1998.

- Supervised selling associates throughout store.
- Conducted training sessions of new hires.
- Maintained and troubleshoot in-store computer systems.

**Merchandising Assistant**, JCPenney, Plantation, Florida, March 1996-September 1997.

- Sold merchandise and provided customer service in young men's apparel department.
- Assisted in merchandising process of young men's department.

**Customer Service Associate**, JCPenney, Minnetonka, Minnesota, November 1995-March 1996.

- Sold young men's apparel and provided excellent customer service.

## References

References are available upon request.